GENERAL ASSEMBLY AMSTERDAM 2018 TERMS AND CONDITIONS

The WorldSkills General Assembly Amsterdam 2018 is organized by WorldSkills Netherlands and WorldSkills International.

For the purposes of these Terms and Conditions, the term "The Organizer" shall apply to WorldSkills Netherlands.

1. Registrations

The registrations to the WorldSkills General Assembly Amsterdam 2018 are managed via the official website www.worldskills2018.com.

Registrations will be accepted until 15 July 2018, subject to availability of the requested elements. Registration will be confirmed only after The Organizer receives the required payment.

The Terms and Conditions listed here, along with the information provided in the General Assembly Amsterdam package brochure, form the basis of a contract between the registrant and The Organizer. By making their registration, the registrant is deemed to have accepted all of the Terms and Conditions.

Rooms at the delegate hotels, including additional nights, are offered subject to availability, on a first come, first served basis.

2. Currency and billing

All prices quoted are in Euro (EUR), and include applicable taxes (such as VAT).

3. Payments

All Package registrations must be fully paid within 30 days after registration. After receipt of payment the registration will be treated as final.

The Organizer reserves the right to cancel any registration for which payment has not been received within 30 days of registration.

The following methods of payment will be accepted:

- Bank transfer
- Credit Card (MasterCard, Visa or American Express) subject to an additional credit card fee

Bank transfers must be made in Euro (EUR) and Credit Cards will be charged in Euro (EUR).

Please note that a credit card surcharge of 3 percent will apply to the transaction, and that your credit card company may also charge for international payments.



There are no partial refunds or package pricing amendments for late arrivals or early departures.

All bank fees for payment by bank transfers are the responsibility of the sender. Please ensure that all applicable bank fees are added to your invoice total as per your banks' instructions. In the event of short payment due to bank fees, an additional payment will be required to secure your registration.

4. Changes

Changes to a registration may be accepted as long as the requested services are available. In this case, an additional charge may apply in relation to any difference in price between the initial and updated booking. An administration fee of EUR 50 may also be applied.

5. Cancellations (by participant)

Cancellations are 100% non-refundable.

6. Cancellations by the Organizers

If the event cannot take place due to Force Majeure, as defined in Article 11 below, the Organizer is entitled to cancel the event at short notice without refund.

The registration system therefore requires, as a mandatory field, that participants accept responsibility for obtaining appropriate and adequate comprehensive insurance to cover their travel to/from and participation in the event.

7. Shuttle service

Airport transfers shall be provided between the period of Sunday 14 October and Friday 19 October as included within the General Assembly Delegate packages, provided complete arrival and departure information for the Participant(s) is received by the Organizers via the online registration system on or before 31 August 2018.

If complete and correct flight information is not provided via the registration system by 31 August 2018, the participant(s) shall arrange their own airport transfer, at their own cost.

Airport transfers may also be provided on 12, 13, 19, or 20 October, as required, for delegates who book additional nights' accommodation within this period along with their delegate packages.

Airport transfers will not be provided outside these dates.

8. Travel Documents

Obtaining necessary or required travel documentation is the responsibility of the participant. This includes passports, visas, travel insurance, medical insurance and any other documents required. Invitation letters will be provided by WorldSkills Netherlands upon request to support visa applications.



9. Additional costs

Any extra costs (room service, damage, dry cleaning service, minibar, etc.) made during the hotel stay will be the responsibility of the participant.

10. Responsibility

The Organizer accepts responsibility for ensuring, as far as reasonable, that the travel arrangements which participants book are supplied as described in the WorldSkills General Assembly Amsterdam 2018 Package brochure or on the WorldSkills General Assembly Amsterdam 2018 registrations website.

The Organizer accepts responsibility for the acts and/or omissions of its employees. The Organizer's liability in all cases (except in cases of gross negligence by contracted service providers, where the service provider would become separately liable and damages can be recovered from the service), and excluding cases of death or bodily injury, shall be limited to a maximum of the cost of the participant's Package and any reasonable directly attributable costs relating to direct damages.

Participants are required to carry comprehensive insurance and in case of any damages due to bodily injury, death and property damage, the insurance limits must be exhausted before any residual direct loss can be recovered from the Organizer up to the maximum of the cost of your Package.

11. Force Majeure

The Organizer cannot accept liability or pay any compensation where the performance or prompt performance of contractual obligations is prevented or affected or the participant(s) otherwise suffer any damage or loss, as a result of "force majeure". In these Terms and Conditions, "force majeure" means any event, which the Organizer or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity or actual threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside the control of the Organizer.

12. Transfer of participants data

By accepting the Terms and Conditions, the participant authorizes the Organizer to forward their personal data to WorldSkills International, along with the GA package hotels and transportation provider(s) as necessary.

Credit card details will not be shared with hotels.

13. Filming and Photography Consent

By booking a package, the participant(s) shall irrevocably consent to being filmed and photographed during the course of any and all events within the General Assembly Amsterdam 2018 Programme, including the unrestricted international use of any such material (during and after the event).



In particular such consent shall include but shall not be limited to:

- Recordings for the purpose of inclusion in any WorldSkills General Assembly Amsterdam 2018 and/or WorldSkills Conference 2018 and/or WorldSkills Champions Forum 2018 and/or any other WorldSkills promotional/commemorative video and/or photographs, website(s) or any other WorldSkills communications or marketing material.
- Materials that promote and publicize vocational education and training, as well as WorldSkills and the Member countries and regions.
- Distribution may be worldwide and the material may be used in perpetuity, and
- The right to license these materials to third parties.

This consent shall be given for the benefit of WorldSkills Netherlands, WorldSkills International and WorldSkills International Member organizations.

14. Point of contact

If you have any questions regarding, the packages, your invoice, or booking please contact WorldSkills Netherlands via <u>GA2018@WorldSkillsNetherlands.NL</u>.



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